

## Legal Notices

### Terms and conditions for membership to Swans (North East)

The following terms and conditions apply to membership of Swans (North East). You may only apply for membership if you agree to these terms and conditions. By completing the membership application process you are deemed to have accepted these terms and conditions as governing your application.

This does not affect your statutory rights as a consumer.

#### *Purchasing*

When you submit your membership application you are allowing Swans (North East) to use your personal details to fulfil your membership application. In the event of there being a problem with your application we will communicate with you via e-mail, telephone or letter.

#### *Payment*

Upon successful acceptance of your application, you will receive an invoice for 12 months' membership to Swans (North East). The amount can be paid in full by cheque or BACS transfer, or you can pay by monthly Standing Order. If you choose to pay by Standing Order, you will be required to pay 2 months membership fees up front, to allow time for the Mandate to take effect.

#### *Access to the "Members" area of the website*

Upon acceptance of your application, the Administrator will contact you via e-mail to confirm your log-in details. You can then access your Member page and update information, as required. You can also upload a company logo, if desired.

#### *Start date of membership*

Your membership will commence from the date the Administrator e-mails your membership log-in details.

#### *Reciprocal link from member websites*

As a member of Swans (North East), you are requested to add a link from your own website to the Swans (North East) website. You can download a block logo from the Swans (North East) website for addition to your site and this can be used to identify the link. If you require help in completing this, please e-mail [info@swansnortheast.co.uk](mailto:info@swansnortheast.co.uk) and a member of staff will contact you with further instructions.

#### *Membership Cancellation and amendments*

Under the UK Distance Selling Regulations, you have the right to cancel the contract to membership within a period of 7 working days. To cancel the contract forward this email to [info@swansnortheast.co.uk](mailto:info@swansnortheast.co.uk) and your application will be cancelled.

## **Copyright**

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## **Disclaimers**

Swans (North East) provides this website on an "as is" basis and makes no representations or warranties of any kind, express or implied, with respect to this website or the information, content, materials or products contained within it. This includes, without limitation, warranties of merchantability and fitness for purpose. Swans (North East) does not represent or warrant that the information contained within this website is accurate, complete or current. Prices and availability are subject to change without notice. Swans (North East) is not responsible for the content of external internet sites.

## **Swans (North East) Privacy Statement**

Your privacy matters to us.

Swans (North East) (hereinafter referred to as Swans) respects your right to privacy. We do not sell or otherwise provide personal information to third parties except as noted below.

Swans collects personal information about its users during registration.

*Members of clubs affiliated to Swans (North East)*

Swans intend to use email to reduce the administrative burden and costs associated with paper communications. Members will receive emails from Swans, reminders about forthcoming meetings, special announcements and pro-forma invoices from time to time. You may also elect to receive newsletters from Swans through your email.

If you have given your consent, your details will be shared with other clubs affiliated to Swans. Please note that we are not responsible for any actions of any third parties that may receive your information, and we advise you to check the privacy policies of any third party from which you elect to receive information directly.

Swans uses reasonable precautions to keep the personal information disclosed to us secure. However, we are not responsible for any breach of security over which we have no control. Please be advised that once you link to other sites from Swans's site, Swans's privacy policy no longer applies. Please review all third party sites' privacy policies prior to providing any personal information therein.

You may update your member information at any time, if you have difficulties in updating your profile online, please contact [info@swansnortheast.co.uk](mailto:info@swansnortheast.co.uk) with the relevant details and they can be changed for you.

A forum or message board service has been provided for members to discuss and share ideas or information. If you find a message or posts/postings you consider inappropriate or offensive, please notify a committee member, who will arrange to have it temporarily removed from display, pending the outcome of an investigation, at which time it may be re-instated or permanently removed.

Swans intend to take photographs of members participating in business club events in order to promote its activities. These images will be displayed in the public areas of the website. If you find a photograph on the web site, in which you are clearly identifiable and you have objections to its use, please contact [info@swansnortheast.co.uk](mailto:info@swansnortheast.co.uk) and we will arrange for it to be removed.

If you have questions, we can be reached by email at [info@swansnortheast.co.uk](mailto:info@swansnortheast.co.uk) or you should contact Mica MacInnes or Lesley Hunter.

### **Company Details & address**

Swans (North East)  
1, Garcia Drive  
Seaton Vale  
Ashington  
Northumberland  
NE63 9HF

For any queries or complaints about goods or services please [contact us](#) or write to the above address. You can also telephone on 01670 852949

#### **Registered Office:**

SWANS (NORTH EAST)  
1, Garcia Drive  
Seaton Vale  
Ashington  
Northumberland  
NE63 9HF  
Company Number : 6378250

### **Data Protection**

As customers are our most valuable asset we protect their details as required by UK Data Protection Acts 1984 and 1998, we follow strict security procedures in storage and disclosure of information that you have given us, to prevent unauthorised access. Our security procedures mean that we may occasionally request proof of identity before we are able to disclose information to you.